

Guide on How to Create a DermalogicaPRO Website Log in

Step 1: Visit pro.dermalogica.com and click create a log in, in the top right corner of the screen



Step 2: Fill in all information on the first Create a Log in screen and click next

Note:

- If you are a current user of the Business Center, Education Center or Buy.Dermalogica.com you will get a notification that your email is already in use. You will need to reset their password to log onto Dermalogica Pro. For Business Center users only: if you updated your password after August 2020 you are ready to log in with your current credentials!

User information already exists. Please click **log in** to use your Dermalogica log in information

- If you are the 'Owner' or Co-Owner' your role type must match on buy.dermalogica.com to be approved. Please contact your Business Consultant for any assistance.

Step 3: On the Employer Verification screen you will need to either input your employer's phone number that they use for the Dermalogica account or you will need to use an Access Code. Click verify and once verified click next.

Note:

- Dermalogica Account Employees will have access to the Business Center, Online Booking and the Dermalogica Learning Hub
- Access Code users will only have access to Online Booking and the Dermalogica Learning Hub.

Step 4: On the Personal Info screen fill in all information and click next



The screenshot shows a 'Personal Info' form with the following fields:

- Phone Number* (text input)
- Street Address* (text input)
- City* (text input)
- State (dropdown menu with 'California' selected)
- Zipcode* (text input)

Step 5: Success! You can now log into the DermalogicaPro website and reset your password. You will also be receiving this Success Message via email.

Dear (Name),

Below is your current Dermalogica System log in information.

username: email address
password: D3rmalogica!

Click [here](#) to use these credentials to log in.

This is a one time use password and you will need to update it once you log in. Note that the Dermalogica log in system will only accept your email address as your username log in.

Please note: If you are experiencing log in challenges, please click [forgot password](#), check your email box and follow the instructions to update.

Note:

- You will be given a temporary password and will be required to update the password during your first log in.

Step 6: Log in for the first time and reset your password

The first screenshot shows the Dermalogica login page. It features the Dermalogica logo at the top, followed by 'WELCOME TO Dermalogica'. Below this is the instruction 'Please sign in with your dermalogica login credentials.' There are two input fields: 'Username' and 'Password'. A 'Remember me' checkbox is located below the password field, and a 'Forgot your password?' link is to its right. A 'LOGIN' button is at the bottom.

The second screenshot shows the 'Reset or Forgot your password' page. It features the Dermalogica logo at the top, followed by the heading 'Reset or Forgot your password'. Below this is the instruction 'Please enter your e-mail address to reset your password.' There is an 'Email' input field and a 'SEND EMAIL' button at the bottom.

Step 7: Check email within 10 minutes of clicking Send Email and click Agree to reset my password. This email comes from sss-no-reply@dermalogica.com. Check your inbox, spam and junk folders.

Hello test,

We received a request to reset your password.

If you did not make this request, you can safely ignore this message.

You may click the button below to choose your new password.

[Agree to reset my password](#)

This link will expire in 10 minute(s).

Step 8: Reset password

The screenshot shows the 'Reset your password' page. It features the Dermalogica logo at the top, followed by the heading 'Reset your password'. Below this are two input fields: 'New password' and 'Confirm new password'. A 'RESET PASSWORD' button is at the bottom. Below the button is a password requirement note: 'The password length must be greater than or equal to 8, having at least 1 uppercase, 1 lowercase, 1 numeric and 1 special character'.

Step 9: Success you are now able to go to pro.dermalogica.com click Log in and use your User email and New password

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