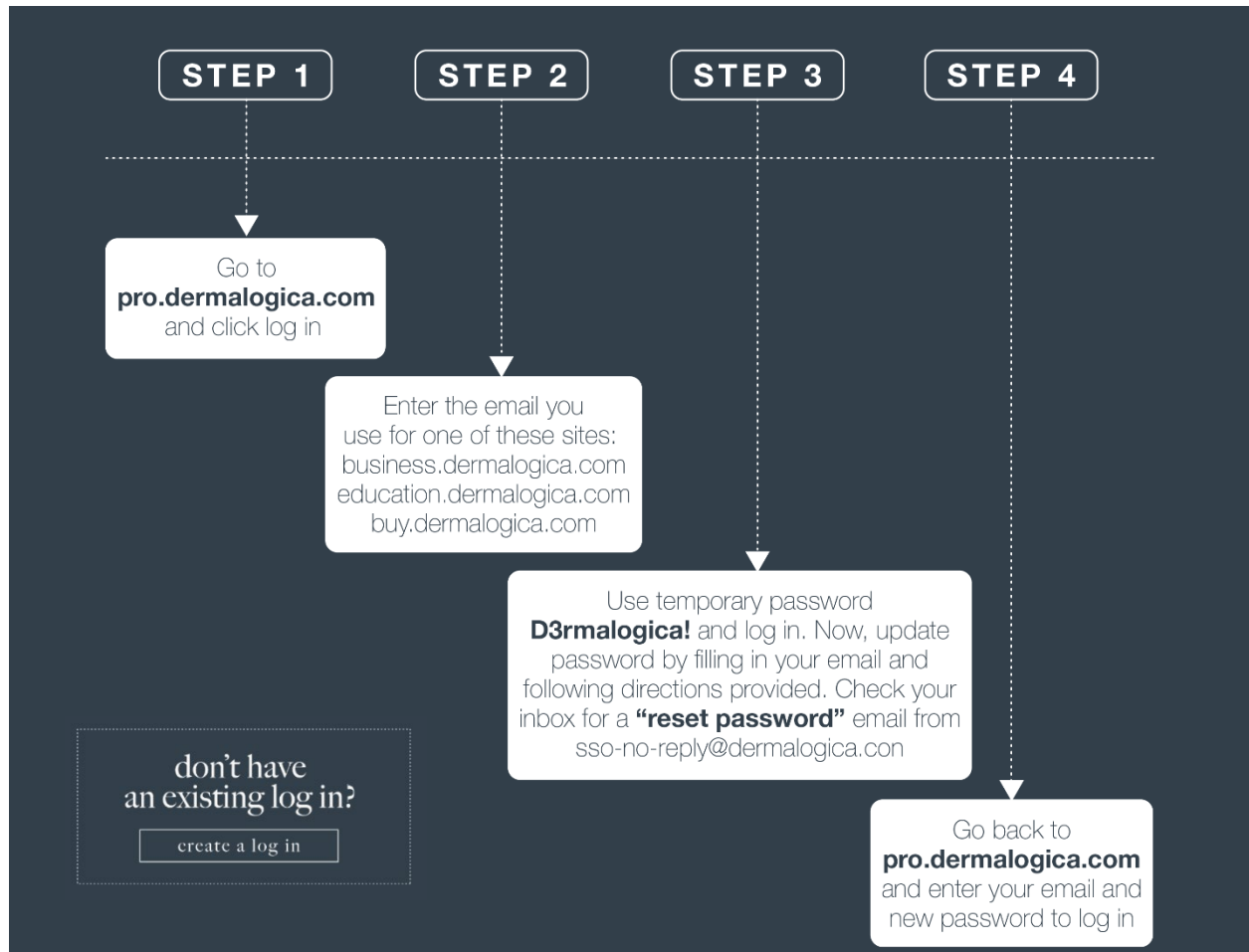
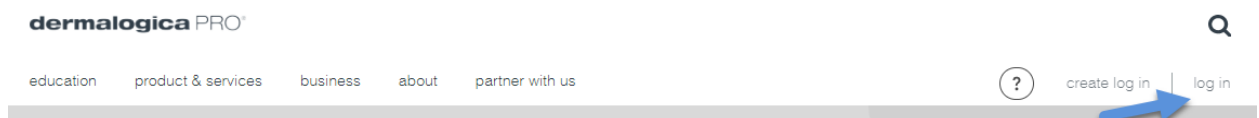


## Guide on Logging into the DermalogicaPRO Website for the First Time with Your Education Center, Buy.Dermalogica.com or Business Center Log in



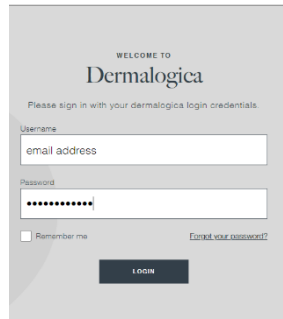
Step 1: Visit [pro.dermalogica.com](https://pro.dermalogica.com) and click log in, in the top right corner of the screen



If you are a current Education Center user, Buy.Dermalogica.com user or if you DID NOT update your password to the Business Center in August or after you will need to do the following.

Step 2: Type in the current email address that you are using for the Education Center, Buy.Dermalogica.com or if you DID NOT update your Business Center password in August or after type in the temporary password **D3rmalogical!** and click log in.

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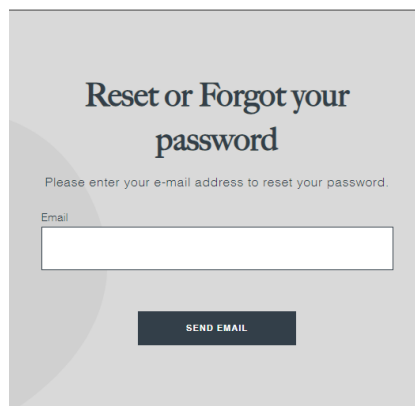
A screenshot of the Dermalogica login page. At the top, it says "WELCOME TO Dermalogica". Below that, it says "Please sign in with your dermalogica login credentials." There are two input fields: "Username" with the placeholder text "email address" and "Password" with placeholder text "\*\*\*\*\*". Below the password field, there is a checkbox labeled "Remember me" and a link "Forgot your password?". At the bottom, there is a black button labeled "LOGIN".

Note:

- If you updated your Business Center password in August or after you will NOT need to click forgot password. You can proceed with your current Dermalogica log in information.

Step 3: Re-type in the current email address that you are using for the Education Center, Buy.Dermalogica.com or if you DID NOT update your Business Center password in August or after.

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A screenshot of the Dermalogica password reset page. At the top, it says "Reset or Forgot your password". Below that, it says "Please enter your e-mail address to reset your password." There is an "Email" input field. At the bottom, there is a black button labeled "SEND EMAIL".

Step 4: Check email within 10 minutes of clicking Send Email and click Agree to reset my password. This email comes from [sss-no-reply@dermalogica.com](mailto:sss-no-reply@dermalogica.com). Check your inbox, spam and junk folders. You can also save this email address into your contacts to ensure you receive it in your inbox.

Hello test,

We received a request to reset your password.

If you did not make this request, you can safely ignore this message.

You may click the button below to choose your new password.

Agree to reset my password

This link will expire in 10 minute(s).

## Step 5: Reset password

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### Reset your password

New password

Confirm new password

**RESET PASSWORD**

The password length must be greater than or equal to 8, having at least 1 uppercase, 1 lowercase, 1 numeric and 1 special character

Step 6: Success you are now able to go to <https://pro.dermalogica.com/> click Log in and use your User email and New password

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### Success

Your password was reset successfully. Please return to the application login page.