

Website Resources and Helpful Tips

Creating a DermalogicaPRO Log in

Step 1: Visit pro.dermalogica.com and click **create a log in**, in the top right corner of the screen.

Step 2: Fill in all information on the first Create a Log in Screen and click next.

Note: Please choose one of the following role types: Office Manager, Receptionist/Front Desk, or Skin Care/Spa Therapist.

Step 3: On the Employer Verification screen you will need to use the **Phone Number that is associated with the Dermalogica Account**. Click verify, choose your account, and click next.

Step 4: On the Personal Info screen fill in all information and click next.

Step 5: Success! You can now log into the DermalogicaPro website and reset your password.

Note: You will be given a **temporary password and will be required to update** the password within 24 hours.

Step 6: Log in for the first time and reset your password.

Step 7: **Check email within 24 hours of clicking Send Email** and click Agree to reset my password. This email comes from dermalogicanoreply@dermalogica.com. Check your inbox, spam, and junk folders.

Step 8: Reset password.

Step 9: Success you are now able to go to pro.dermalogica.com click Log in.

Website tips:

- Clear your browser history if you are encountering challenges logging in <https://www.refreshyourcache.com/en/home/>
- If you are still encountering challenges with logging into pro.dermalogica.com and need a password reset, you can contact a Registration Specialist at:
 - Call **(888) 292-5277**
 - Email idi.corporate@dermalogica.com
 - Live Chat on pro.dermalogica.com

Q. How do I update my personal information or employer on pro.dermalogica.com?

A. If you need to update your email address, shipping address, phone number or employer, please visit your pro.dermalogica.com dashboard and click update profile.

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Education

Q. Where can I find product manuals, treatment protocols, treatment videos and treatment support materials?

A. You can access the Product Manuals, Treatment Protocols, Training Videos and more via the SkinStudy Learning Library.

- Log into pro.dermalogica.com and click on [SkinStudy](#), click [log in](#) and scroll to bottom of page.

B. How do you book a workshop?

A. You can access the online booking portal via the Dashboard, Education Page, and Workshop Page

- Log into pro.dermalogica.com and click on [SkinStudy](#).

OR

- Log into pro.dermalogica.com and click on [Education](#), here you can view the workshops that are offered. You can click on each workshop to see the workshop description, and each has a book now button.

Business

Q. Where can I find marketing artwork, forms, brand resources and more?

A. All Business Center needs can be found within your Dashboard under [My Business Resources](#).

- Log into pro.dermalogica.com and click [My Business Resources](#)