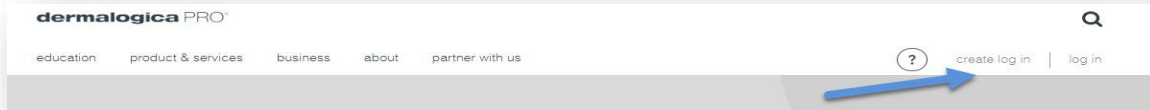


Creating a DermalogicaPRO Log in and Logging in

Step 1: Visit pro.dermalogica.com and click 'create log in', in the top right corner of the screen



Step 2: Fill in all information on the first Create Login screen and click 'next':

Note:

If your email is already registered for Derm PRO, you will get a notification that your email is already in use. You will need to use the temporary password D3rmalogica! and you will need to click log in to go through the log in steps.

User information already exists. Please click **log in** to use your Dermalogica log in information

If you are the 'Owner' or Co-Owner', your role type must match on buy.dermalogica.com to be approved. Please contact your Business Consultant for any assistance.

Step 3: On the Employer Verification screen you will need to either input your Employer's Phone Number that they use for the Dermalogica account or you will need to use an Access Code. Click verify and once verified click next.

Note:

Dermalogica Account Employees will have access to the Business Center, Online Booking and the Dermalogica Learning Hub. Access Code users will only have access to Online Booking and the Dermalogica PRO Learning Hub.

Step 4: On the Personal Info screen fill in all information and click *'next'*



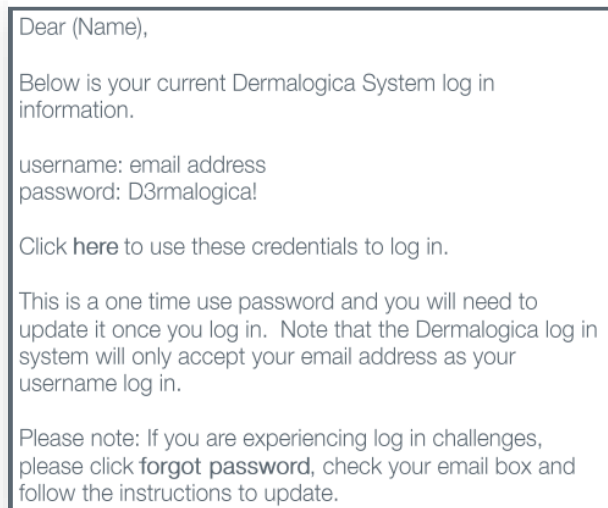
The screenshot shows a form titled "Personal Info" with the following fields:

- Phone Number*
- Street Address*
- City*
- California (highlighted in a blue box)
- Zipcode*

Step 5: Success! You can now log into DermalogicaPro and reset your password. You will also be receiving the Success Message below via email.

Note:

You will be given a temporary password and will be required to update the password during your first log in.



Dear (Name),

Below is your current Dermalogica System log in information.

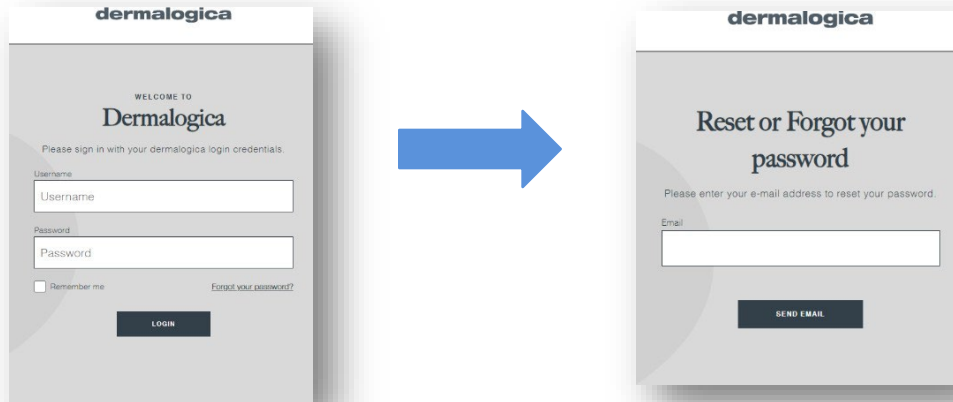
username: email address
password: D3rmalogica!

Click [here](#) to use these credentials to log in.

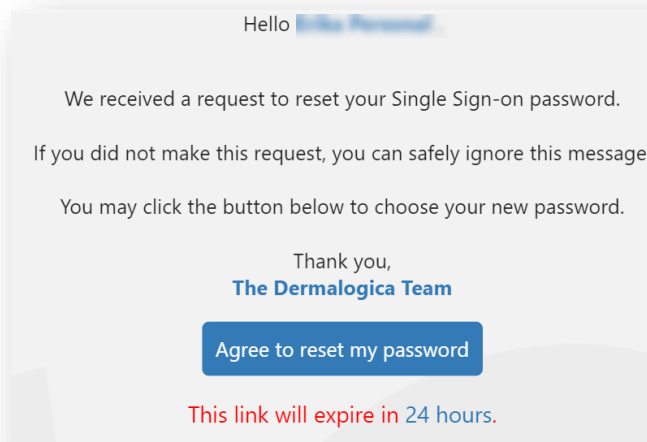
This is a one time use password and you will need to update it once you log in. Note that the Dermalogica log in system will only accept your email address as your username log in.

Please note: If you are experiencing log in challenges, please click **forgot password**, check your email box and follow the instructions to update.

Step 6: Log in for the first time and reset your password



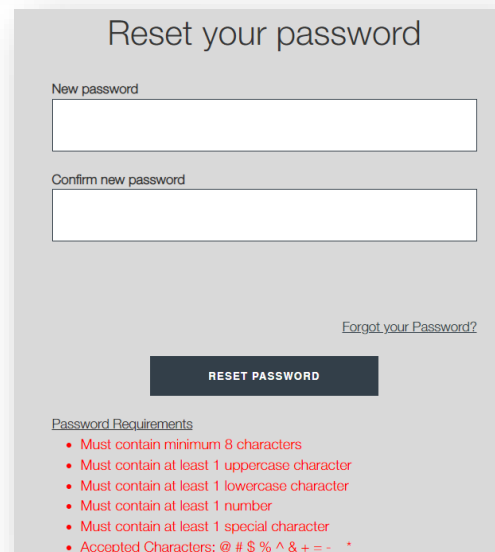
Step 7: Check email within 24 hours of clicking *'Send Email'*. From the email, click *'Agree to reset my password'*. This email comes from dermalogica-noreply@dermalogica.com. Check your inbox, spam and junk folders.



Step 8: Reset password.

Password requirements:

- Must contain minimum 8 characters
- Must contain at least 1 uppercase character
- Must contain at least 1 lowercase character
- Must contain at least 1 number
- Must contain at least 1 special character
- Accepted Characters: @ # \$ % ^ & + = - _ *



Reset your password

New password

Confirm new password

[Forgot your Password?](#)

RESET PASSWORD

Password Requirements

- Must contain minimum 8 characters
- Must contain at least 1 uppercase character
- Must contain at least 1 lowercase character
- Must contain at least 1 number
- Must contain at least 1 special character
- Accepted Characters: @ # \$ % ^ & + = - _ *

Step 9: Success! You are now able to go to pro.dermalogica.com, click *'log in'*, and use your email and new password.

