

# dermalogica PRO

complimentary product program for experts  
criteria for select 2025 product innovations.

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As an Expert, you unlock a host of exclusive benefits, designed to elevate your professional journey. Enjoy greater knowledge, increased profits, and enhanced recognition. Among these advantages, gain first access to key product innovations, ensuring you stay at the forefront of your field. Review the eligibility requirements below to qualify for this reward.

**1. Address:** Ensure we have your correct mailing address on file by reaching out to one of our Education Guidance Team members at 1-888-29-25277 (CLASS) or [idi.corporate@dermalogica.com](mailto:idi.corporate@dermalogica.com).

**2. Status:** Attain Expert status at least one month before the designated product launch.

- a) How do I verify my Expert status?
  - Log-in to SkinStudy: <https://pro.dermalogicalearning.com/>
  - Click on pathway.
  - You should see your expert badge here.
- b) How can I find out which product innovations have been chosen for this program?
  - They will be preceded by a Livestream Innovation Event from Corporate.

The screenshot shows the SkinStudy website interface. At the top, the navigation menu includes 'home', 'book now', 'library', 'pathway', 'dermalogica PRO', and 'Sarah Samarah'. The main header reads 'my education pathway - licensed expert'. Below this, there are links for 'my transcript', 'employees' status', and 'my badges'. A large circular badge with the text 'dermalogica expert' is highlighted with a yellow box. To the right of the badge, there is a congratulatory message: 'Congratulations! You have successfully achieved Dermalogica Expert status, a pride accomplishment possessing our highest level of skin care expertise. In recognition of your achievement, we will reward you a branded apron, pin, and framed certificate. These can be worn on the retail floor and displayed in your treatment space to showcase your knowledge. Additionally, you will receive an email notification with instructions for claiming your digital badge to represent your skills online.' Below the message is a 'Book Now' button. On the far right, there is a photo of Sarah Marshall holding a framed certificate that says 'dermalogica expert Sarah Marshall'.

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### 3. Employment: Employed and linked to an active account

a) How do I check what account I am linked to?

- Log-in to SkinStudy.
- Click on your name.
- Select My Account
- The account you are linked to is shown next to “Employer Name.”
- To update/add your account, please [contact us](#).
- **Dermalogica Employees are not eligible.**

The screenshot displays the 'my account' page for Sarab Samarah. At the top, the 'skinstudy dermalogica PRO' logo is on the left, and navigation links (home, book now, library, pathway, dermalogica PRO) and the user's name 'Sarab Samarah' are on the right. A dropdown menu for 'Sarab Samarah' is open, showing 'my account' and 'logout' options, with a yellow arrow pointing to it. Below the navigation bar, the page title 'my account' is centered. A breadcrumb trail reads '< back | my dashboard > my account'. The main content area features a profile card on the left with a purple circle containing the letter 'S' and the name 'Sarab Samarah'. To the right is a table of user details:

Full name	Sarab Samarah
Email	sarab.samarah@dermalogica.com
Groups	Dermalogica Expert, Professional Skin Therapist, Salon Services, ULTA, Education Employee, Test Internal
Timezone	America/Los Angeles
Employer name	Ulta Beauty

The 'Employer name' field is highlighted with a yellow box. At the bottom of the page, the 'dermalogica PRO' logo is on the left, followed by contact information: (310) 900-4000 and Headquarters at 1535 Beachey Place, Carson, CA 90746. On the right, there are social media icons for Facebook, Instagram, YouTube, and Twitter, along with a 'stay connected' link. At the very bottom, there are links for 'Legal' and 'Do not sell my info'.

### 4. Education: Complete 2 workshops in \*2024\*

Workshops are led by a live instructor and can be in-person or via d streaming. This excludes online courses (courses that are self-paced). Please see the list of [eligible workshops](#) in the Appendix.

a) How do I check my class history?

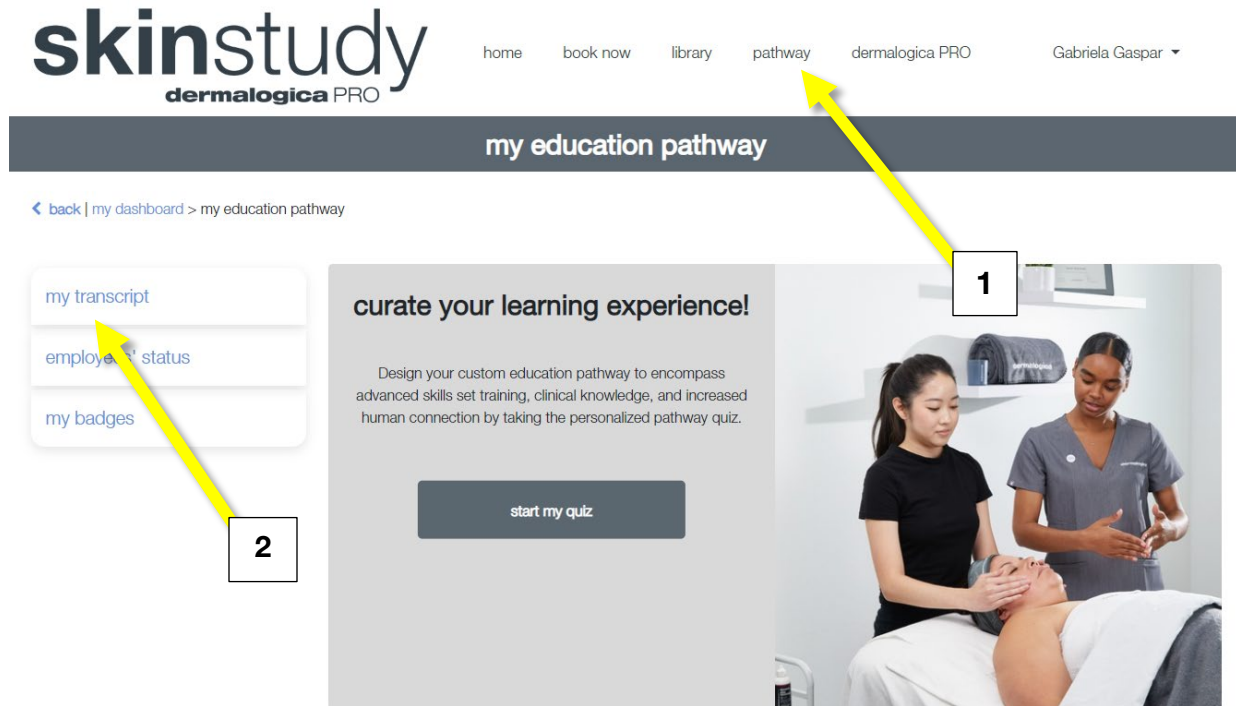
- Log-in to SkinStudy.
- Go to pathway.
- Go to my transcript.

b) I know I've completed those classes, why aren't they on my transcript?

- Please [contact us](#) for assistance.

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**5. Contact Us:** Our Education Guidance Team is dedicated to assisting you with any information regarding eligibility.

## Contact Information:

**Phone:** 1-888-29-25277 (CLASS)

- Monday to Friday, 6 AM to 4:30 PM PST

**Email:** [idi.corporate@dermalogica.com](mailto:idi.corporate@dermalogica.com)

- We aim to respond within 48 hours. Emails will be answered in the order they are received.

For urgent matters, please call our hotline for immediate assistance.

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**APPENDIX: Eligible Workshop List.** Experts must have completed at least two workshops from the eligible workshops listed below. Please note that additional workshops may be added throughout the year. Students are encouraged to stay informed about potential new eligible workshops by reaching out to our Education Guidance Team.

eligible workshop list	eligible workshop list
comienza con dermalogica – d streaming	pro dermaplaning certification – pop up
discover dermalogica's newest innovation + service - in person	pro firm - d streaming
enfoque en franquicias – d streaming	pro firm - in person
expert preview – advanced pro pen techniques – d streaming	pro firm - pop up
exploring SkinStudy - d streaming	pro firm fascia massage practical - in person
franchise focus - d streaming	pro microneedling certification - d streaming
franchise focus - in person	pro microneedling certification - in person
get started with dermalogica - d streaming	pro microneedling certification - pop up
get started with dermalogica - in person	pro micropeel - d streaming
hand & stone core training - d streaming	pro micropeel - in person
hand & stone core training - in person	pro nanoinfusion/luminifusion certification - d streaming
holiday 2024: give, get, radiate - d streaming	pro nanoinfusion/luminifusion certification - in person
holiday 2024: give, get, radiate - in person	pro nanoinfusion/luminifusion certification – pop up
innovation product preview november 2024	pro nanoinfusion/luminifusion certification en espanol - d streaming
lavida massage core training – d streaming	pro power peel - d streaming
lavida massage core training – in person	pro power peel - in person
light energy masque - d streaming	pro power peel – pop up
light energy masque - in person	pro power peel en espanol - d streaming
massage heights core training - d streaming	pro power peel eye lift – d streaming
massage heights core training - in person	pro power peel eye lift – in person
medispa: advanced service techniques - d streaming	pro retinol - d streaming
medispa: advanced service techniques - in person	pro retinol - in person
medispa: Pro Peel Collection - d streaming	pro skin fundamentals - d streaming
medispa: Pro Peel Collection - in person	pro skin fundamentals - in person
medspa: advanced pro pen techniques – d streaming	pro skin treatment - d streaming
medspa: advanced pro pen techniques – in person	pro skin treatment - in person
medspa: advanced service techniques - d streaming	pst summit: retinol 101
medspa: advanced service techniques - in person	restore post care for advanced services - d streaming
medspa: Pro Peel Collection - d streaming	restore post care for advanced services - in person
medspa: Pro Peel Collection - in person	restore post care for advanced services with microneedling - d streaming
meet pro pen - d streaming	science behind sensitive skin – d streaming
melanopro peel system - d streaming	spanish d.n.a. navigating targeted systems - d streaming
melanopro peel system en español - d streaming	touch therapy: lymphatic clearing - in person
partnership instructor onboarding - d streaming	touch therapy: pressure point - d streaming
partnership school instructor summit - in person	touch therapy: pressure point - in person
pro bright - d streaming	touch therapy: pressure point – pop up
pro bright - in person	touch therapy: targeted neck and shoulders - d streaming
pro bright - pop up	ulta advanced fall training – d streaming
pro calm - d streaming	ulta advanced fall training – in person

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pro calm - in person	ulta advanced spring training - d streaming
pro calm - pop up	ulta advanced spring training - in person
pro calm- pop up	virtual innovation event april 2024
pro clear - d streaming	virtual innovation event january 2024
pro clear - in person	virtual innovation event july 2024
pro clear - pop up	what's new with dermalogica - in person
pro dermaplaning certification - d streaming	what's new with dermalogica - pop up
pro dermaplaning certification - in person	