complimentary product program for experts steps to qualify for select 2026 product innovations (education requirements to be completed in 2025)

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As an Expert, you unlock a host of exclusive benefits, designed to elevate your professional journey. Enjoy greater knowledge, increased profits, and enhanced recognition. Among these advantages, gain first access to key product innovations, ensuring you stay at the forefront of your field. Review the eligibility requirements below to qualify for this reward.

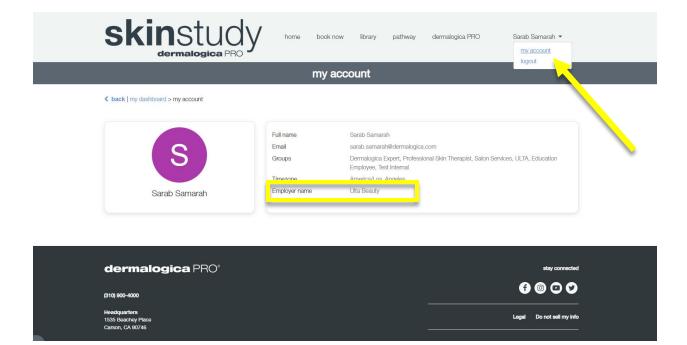
- **1. Address:** Ensure we have your correct mailing address on file by reaching out to one of our Education Guidance Team members at 1-888-29-25277 (CLASS) or <a href="mailto:idi.corporate@dermalogica.com">idi.corporate@dermalogica.com</a>.
- 2. Status: Attain Expert status at least one month before the designated product launch.
  - a) How do I verify my Expert status?
    - Log-in to SkinStudy: <a href="https://pro.dermalogicalearning.com/">https://pro.dermalogicalearning.com/</a>
    - Click on pathway.
    - You should see your expert badge here.
  - b) How can I find out which product innovations have been chosen for this program?
    - They will be preceded by a Livestream Innovation Event from Corporate.



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### 3. Employment: Employed and linked to an active account

- a) How do I check what account I am linked to?
  - Log-in to SkinStudy.
  - Click on your name.
  - Select My Account
  - The account you are linked to is shown next to "Employer Name."
  - To update/add your account, please contact us.
  - Dermalogica Employees are not eligible.



### 4. Education: Complete 2 workshops in \*2025\*

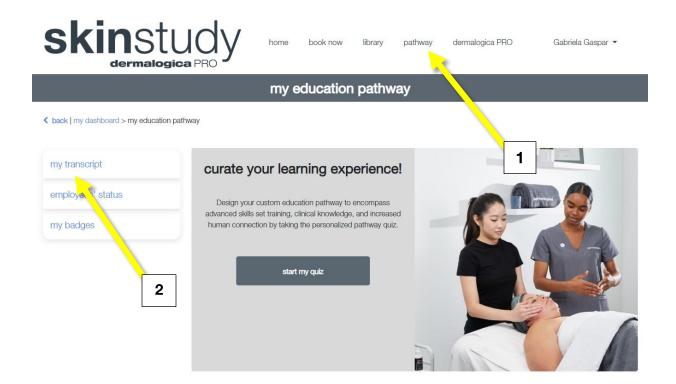
Workshops are led by a live instructor and can be in-person or via d streaming. This excludes online courses (courses that are self-paced). Please see the list of <u>eligible workshops</u> in the Appendix.

**Exemption:** Students who attain Expert Status in 2026 will be exempt from this education requirement.

- a) How do I check my class history?
  - Log-in to SkinStudy.
  - Go to pathway.

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- Go to my transcript.
- b) I know I've completed those classes, why aren't they on my transcript?
  - Please contact us for assistance.



**5. Contact Us:** Our Education Guidance Team is dedicated to assisting you with any information regarding eligibility.

#### **Contact Information:**

**Phone:** 1-888-29-25277 (CLASS)

Monday to Friday, 6 AM to 4:30 PM PST

Email: idi.corporate@dermalogica.com

 We aim to respond within 48 hours. Emails will be answered in the order they are received.

For urgent matters, please call our hotline for immediate assistance.

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**APPENDIX: Eligible Workshop List.** Experts must have completed at least two workshops from the eligible workshops listed below. Please note that additional workshops may be added throughout the year. Students are encouraged to stay informed about potential new eligible workshops by reaching out to our Education Guidance Team.

eligible workshop list	eligible workshop list
comienza con dermalogica – d streaming	pro bright - d streaming
discover dermalogica's newest innovation + service - in person	pro bright - in person
enfoque en franquicias – d streaming	pro bright - pop up
exo booster microneedling - d streaming	pro calm - d streaming
exo booster microneedling - in person	pro calm - in person
exo booster service - d streaming	pro calm - pop up
exo booster service - in person	pro calm- pop up
expert preview – advanced pro pen techniques – d streaming	pro clear - d streaming
expert preview - exo booster - d streaming	pro clear - in person
expert preview - pro multivitamin - d streaming	pro clear - pop up
exploring SkinStudy - d streaming	pro dermaplaning certification - d streaming
franchise focus - d streaming	pro dermaplaning certification - in person
franchise focus - in person	pro dermaplaning certification – pop up
get started with dermalogica - d streaming	pro firm - d streaming
get started with dermalogica - in person	pro firm - in person
hand & stone core training - d streaming	pro firm - pop up
hand & stone core training - in person	pro firm fascia massage practical - in person
innovation product preview month2025	pro microneedling certification - d streaming
lavida massage core training – d streaming	pro microneedling certification - in person
lavida massage core training – in person	pro microneedling certification - pop up
light energy masque - d streaming	pro micropeel - d streaming
light energy masque - in person	pro micropeel - in person
massage heights core training - d streaming	pro multivitamin - d streaming
massage heights core training - in person	pro multivitamin - in person
medispa: advanced service techniques - d streaming	pro nanoinfusion/luminfusion certification - d streaming
medispa: advanced service techniques - in person	pro nanoinfusion/luminfusion certification - in person
medispa: Pro Peel Collection - d streaming	pro nanoinfusion/luminfusion certification – pop up
medispa: Pro Peel Collection - in person	pro nanoinfusion/luminfusion certification en espanol - d streaming
medspa: advanced pro pen techniques – d streaming	pro power peel - d streaming
medspa: advanced pro pen techniques – in person	pro power peel - in person
medspa: advanced service techniques - d streaming	pro power peel – pop up
medspa: advanced service techniques - in person	pro power peel en espanol - d streaming
medspa: Pro Peel Collection - d streaming	pro power peel eye lift - d streaming
medspa: Pro Peel Collection - in person	pro power peel eye lift – in person
meet pro pen - d streaming	pro retinol - d streaming
melanopro peel system - d streaming	pro retinol - in person
melanopro peel system en español - d streaming	pro skin fundamentals - d streaming
partnership instructor onboarding - d streaming	pro skin fundamentals - in person
partnership school instructor summit - in person	pro skin treatment - d streaming

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eligible workshop list
pro skin treatment - in person
pst summit: retinol 101
restore post care for advanced services - d streaming
restore post care for advanced services - in person
restore post care for advanced services with microneedling - d streaming
science behind sensitive skin – d streaming
spanish d.n.a. navigating targeted systems - d streaming
touch therapy: lymphatic clearing - in person
touch therapy: pressure point - d streaming

eligible workshop list
touch therapy: pressure point - in person
touch therapy: pressure point - pop up
touch therapy: targeted neck and shoulders - d streaming
ulta advanced fall training – d streaming
ulta advanced fall training – in person
ulta advanced spring training - d streaming
ulta advanced spring training - in person
what's new with dermalogica - in person
what's new with dermalogica - pop up