



SkinStudy User Guide

Your complete guide to logging in, booking workshops, using the digital library, and tracking your education pathway on Dermalogica PRO

Updated July 2026

Consolidates and replaces: "How to Register for a Class on SkinStudy" and "SkinStudy FAQ"

professional-grade skin care by The International Dermal Institute

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1. Welcome to SkinStudy

SkinStudy is Dermalogica PRO's learning hub — the single place to book workshops, complete online courses, access student resources, and track your progress toward Dermalogica Certified, Specialist, and Expert status. This guide reflects the current SkinStudy experience and replaces earlier registration and FAQ documents.

What's new since the last guide

The navigation bar has been simplified to home, book now, library, pathway, instructor dashboard, and dermalogica PRO. A new My Badges page displays every credential you've earned, and the education pathway now organizes requirements into skills training, business, and elective categories instead of numbered options.

Navigating SkinStudy

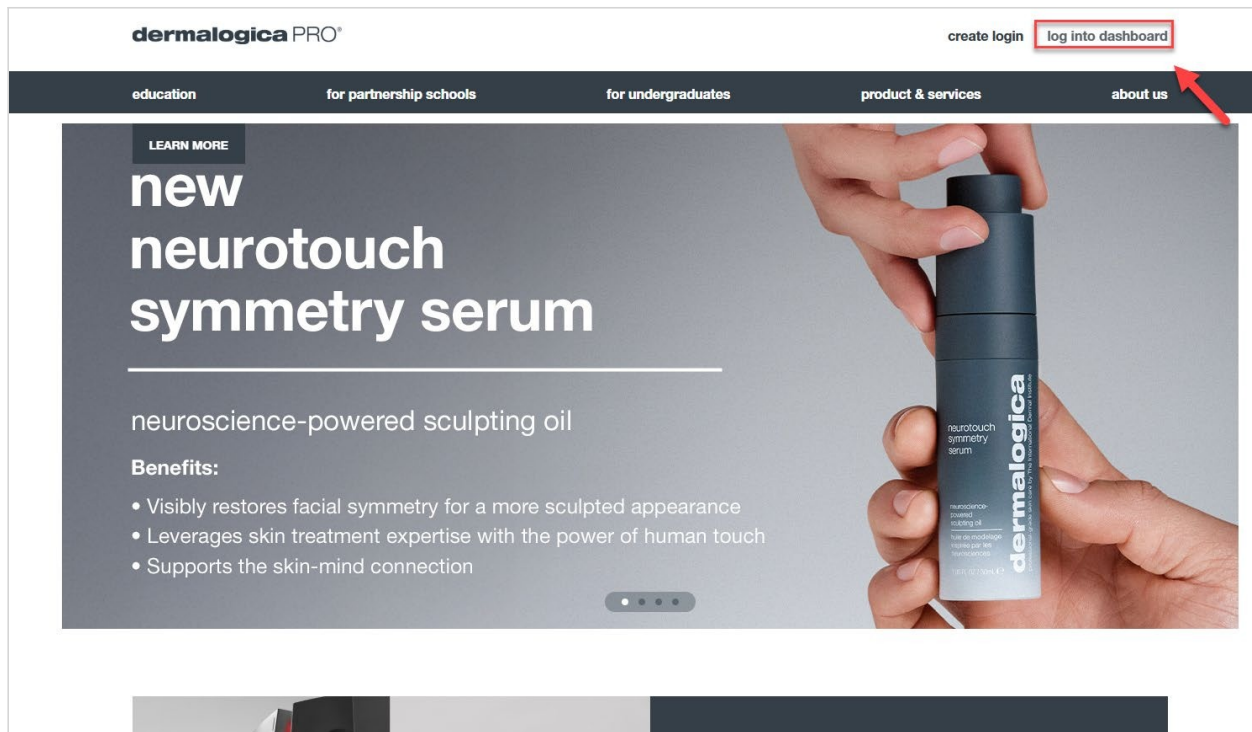
Every page in SkinStudy uses the same navigation bar, so once you know it, you can get anywhere in two clicks.

Nav item	What it does
home	Returns you to My Dashboard — your workshops, online learning, and quick links.
book now	Opens the workshop calendar so you can search, filter, and register for in-person or streamed classes.
library	Opens the Digital Library of student workbooks and resource files, organized by service category.
pathway	Opens My Education Pathway — your transcript, employees' status, badges, and recommended courses.
instructor dashboard	For approved facilitators only — manage class rosters and attendance. Contact your account manager if you need access.
dermalogica PRO	Returns to the broader Dermalogica PRO partner site (ordering, business resources, employee management).
your name ▼	Opens the account menu — My Account details and Log out.

2. Getting Started: Logging In

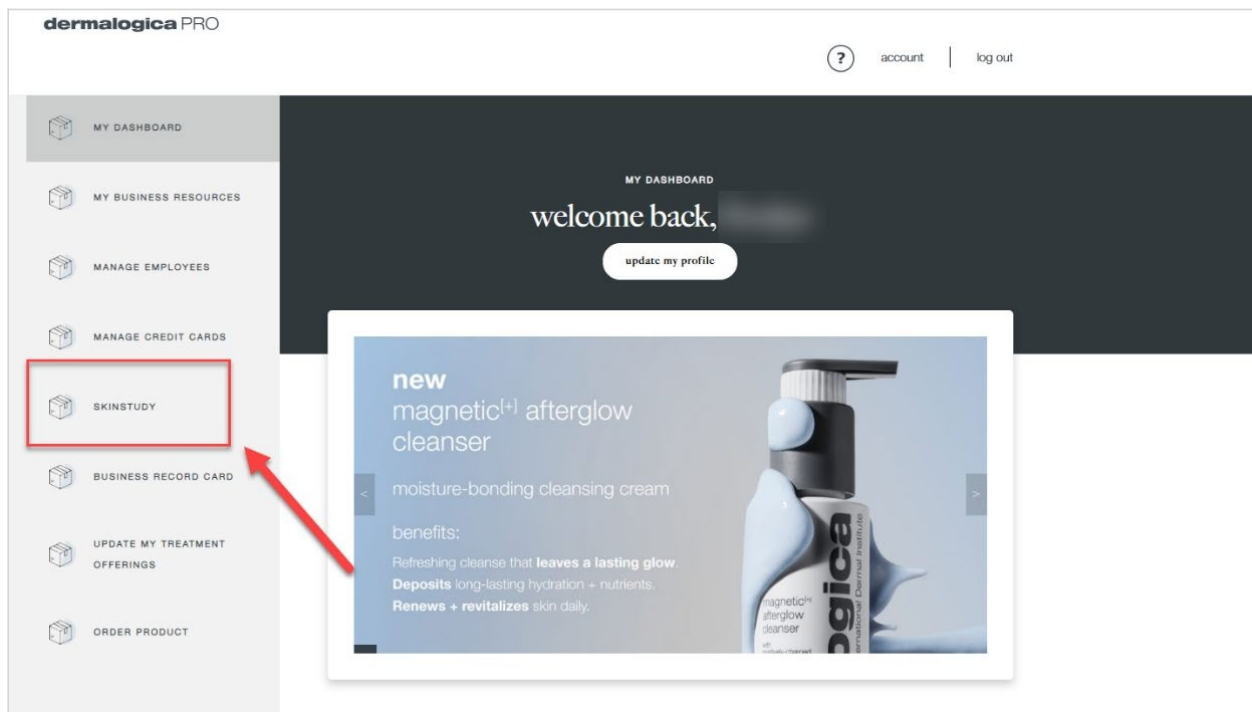
You'll always reach SkinStudy through the Dermalogica PRO partner site using single sign-on.

1. Go to pro.dermalogica.com.
2. Click Log into Dashboard in the top-right corner.



The dermalogica PRO homepage — click “log into dashboard”, top right.

3. From your PRO dashboard sidebar, select SkinStudy.



Select “SkinStudy” from the left-hand menu on your PRO dashboard.

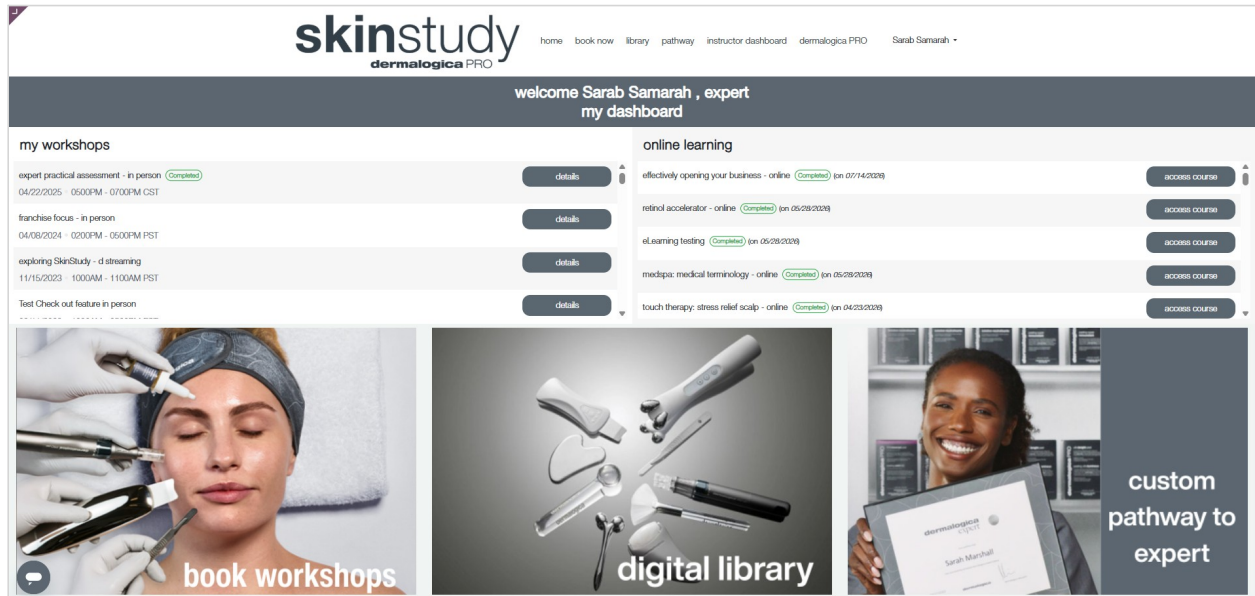
4. Sign in again if prompted.

Tip

pro.dermalogica.com uses single sign-on (SSO), so you'll only be asked for your password once per session.

3. Your Dashboard at a Glance

Once you're in SkinStudy, My Dashboard is your home base. It's split into two lists plus three quick-link tiles.



My Dashboard, showing my workshops, online learning, and quick-link tiles.

my workshops

Every in-person or livestreamed (“d streaming”) class you’ve booked, with its date, time, and status (Completed, Confirmed, or Cancelled). Click details on any row to view or manage that booking.

online learning

Your self-paced online courses. Click access course to launch a course, or continue one already in progress. Completed courses are tagged Completed with the date you finished.

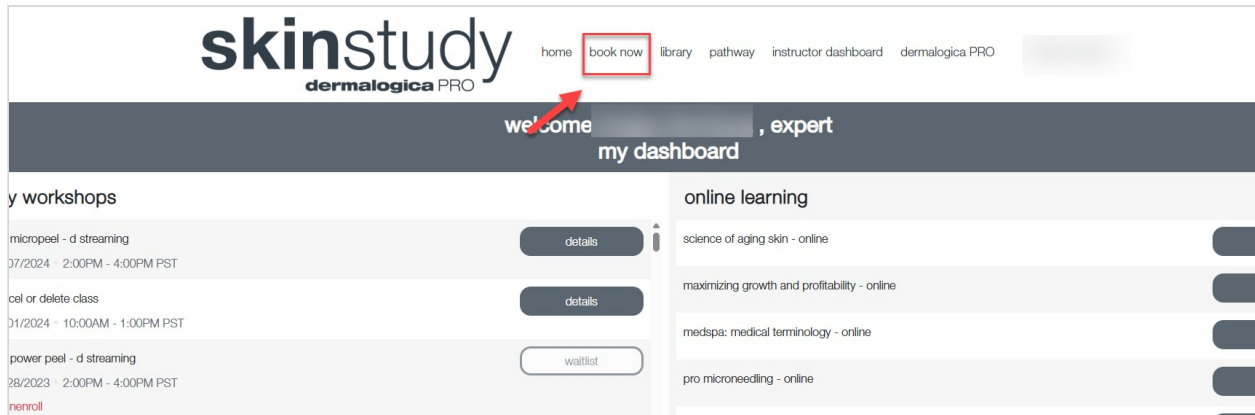
Quick-link tiles

- Book Workshops — jumps straight to the class calendar.
- Digital Library — jumps straight to student workbooks and resources.
- Custom Pathway to Expert — jumps straight to your education pathway.

4. Booking a Workshop or Class

Start booking

5. Click book now in the navigation bar.

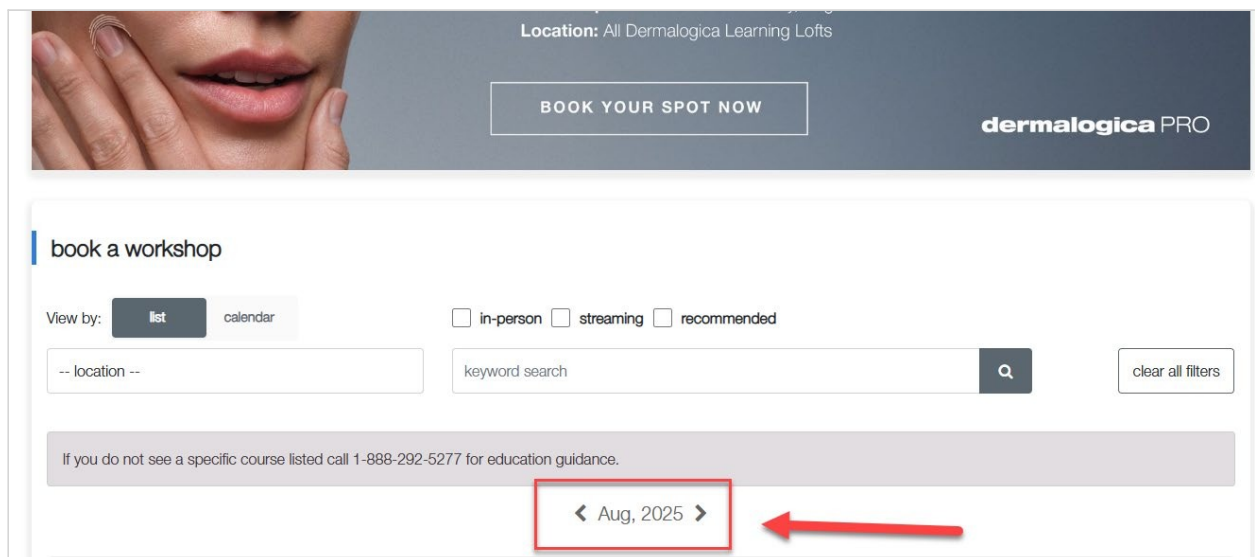


Click “book now” in the SkinStudy navigation bar.

Find your class

6. If a class is featured, click its Book Your Spot Now banner. Otherwise, click clear all filters and type a keyword, or check in-person, streaming, or recommended to narrow the list.

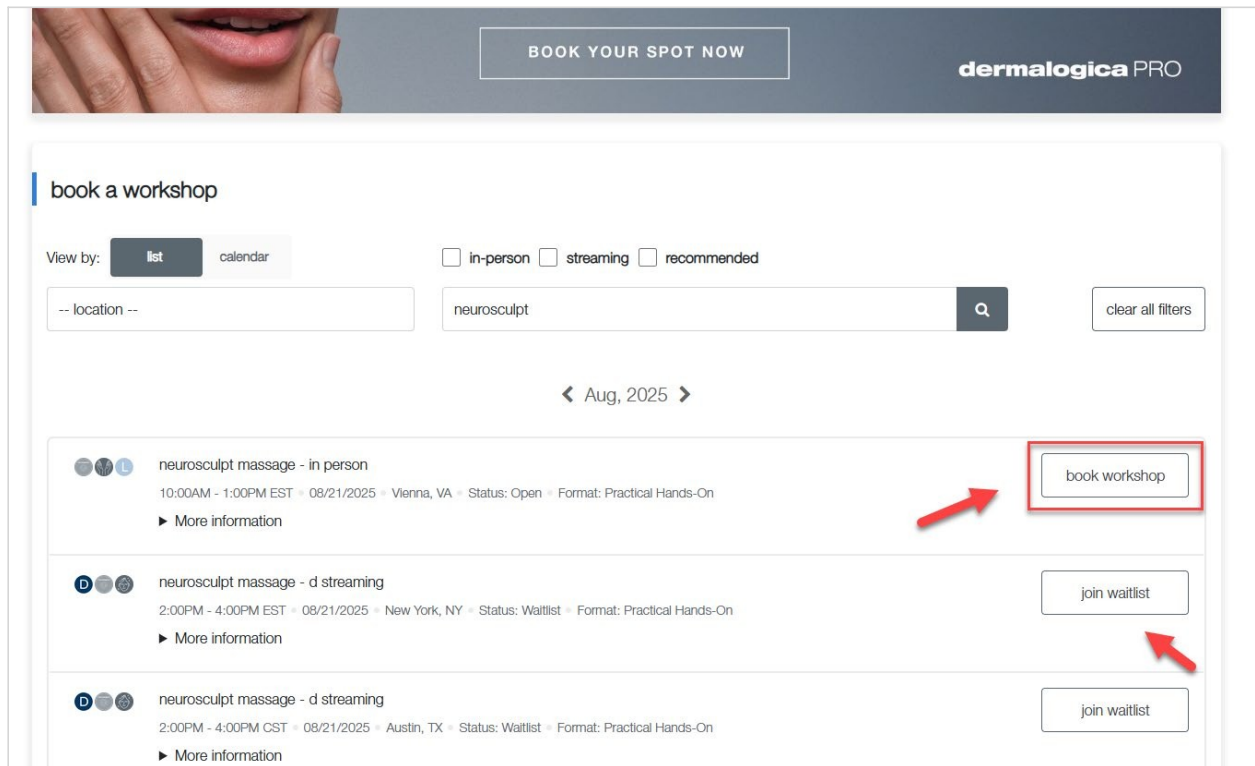
7. Use the arrows beside the month (e.g., “< Aug, 2025 >”) to browse the calendar.



Search by keyword, filter by format, or browse month-to-month.

Select your date

8. Click book workshop on your chosen date. If the class is full, you'll see join waitlist instead — click it to be notified if a spot opens.



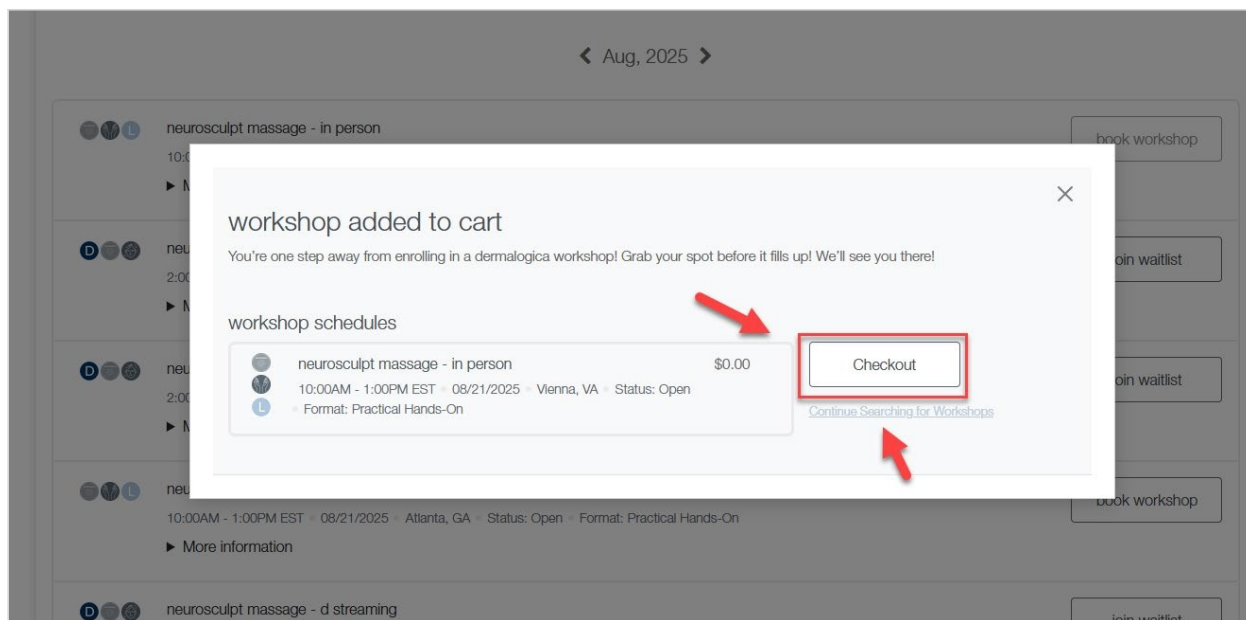
The screenshot shows the 'book a workshop' page on the Dermalogica Pro website. At the top, there's a banner with a close-up of a person's face and a 'BOOK YOUR SPOT NOW' button. Below the banner, the page title 'book a workshop' is followed by filter options: 'View by: list | calendar', and checkboxes for 'in-person', 'streaming', and 'recommended'. A search bar contains 'neurosculpt' with a magnifying glass icon and a 'clear all filters' button. A date selector shows 'Aug, 2025'. The main content area lists three workshops:

- neurosculpt massage - in person**
10:00AM - 1:00PM EST • 08/21/2025 • Vienna, VA • Status: Open • Format: Practical Hands-On
▶ More information
book workshop (button highlighted with a red box and a red arrow pointing to it)
- neurosculpt massage - d streaming**
2:00PM - 4:00PM EST • 08/21/2025 • New York, NY • Status: Waitlist • Format: Practical Hands-On
▶ More information
join waitlist (button with a red arrow pointing to it)
- neurosculpt massage - d streaming**
2:00PM - 4:00PM CST • 08/21/2025 • Austin, TX • Status: Waitlist • Format: Practical Hands-On
▶ More information
join waitlist (button with a red arrow pointing to it)

Click “book workshop”, or “join waitlist” if the class is full.

Complete registration

9. Your workshop is added to your cart. Click Checkout to finalize your registration, or Continue Searching for Workshops to keep browsing.



Confirm your workshop details and click "Checkout" to finalize.

Tip

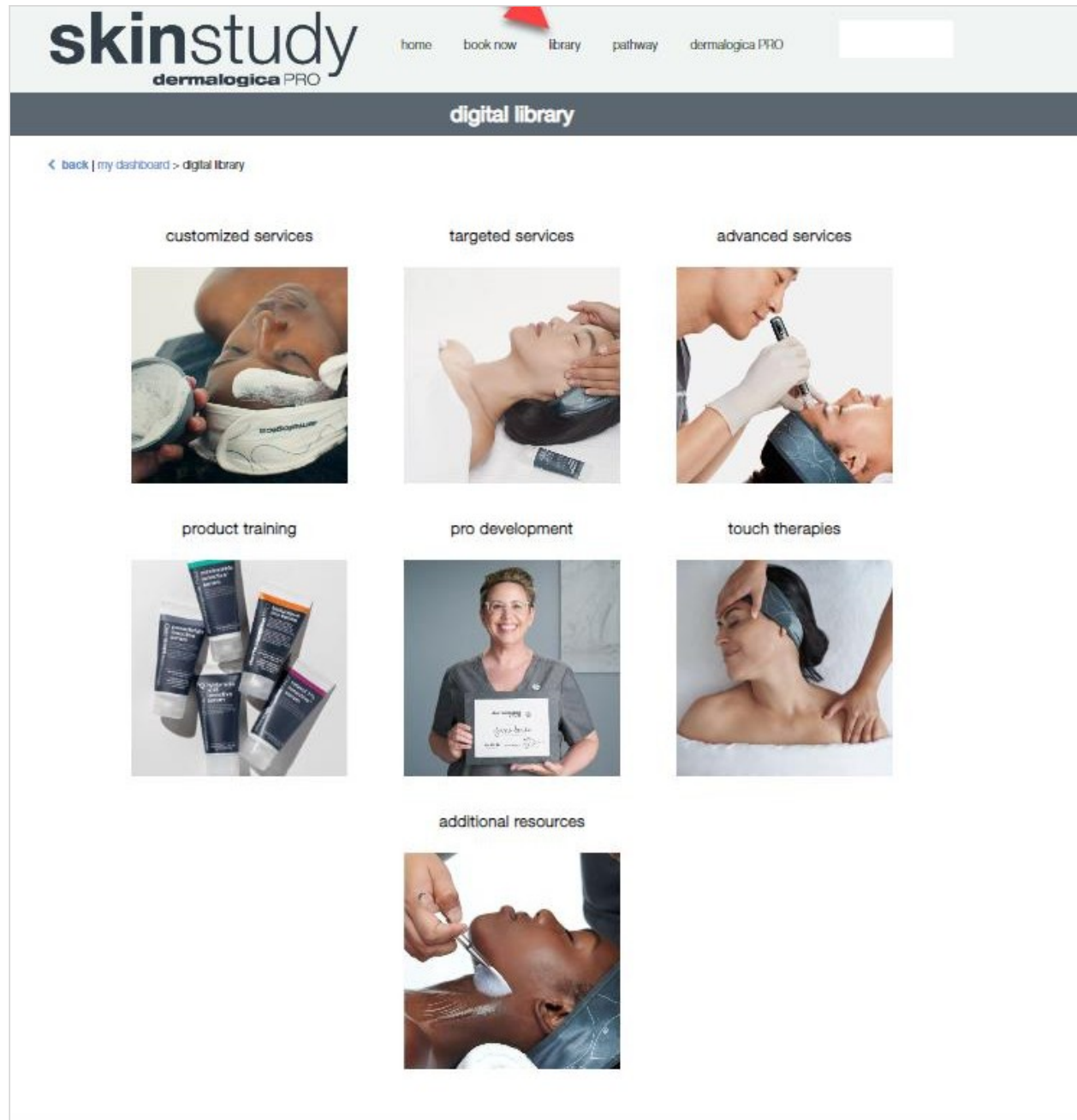
Once registered, you'll receive a confirmation email with your class details.

Cancelling or leaving a workshop

To cancel a class you've booked, open my workshops on your dashboard, click the class, select details, then choose unenroll.

5. Accessing the Digital Library

The library holds every student workbook and support resource, organized by category. Click library in the navigation bar to open it.



The Digital Library, organized into seven resource categories.

- Customized Services — protocol guides for tailored treatments.
- Targeted Services — resources for focused, results-driven treatments.
- Advanced Services — materials for advanced modalities and devices.

- Product Training — ingredient and product knowledge documents.
- Pro Development — business and career development resources.
- Touch Therapies — guides for massage and touch-based techniques.
- Additional Resources — supplementary reference materials.

6. Your Education Pathway

Click pathway in the navigation bar to open My Education Pathway. This is where you track your progress toward Certified, Specialist, and Expert status, download your transcript, view your badges, and see which courses are recommended for you next.

Tracking your progress

Each tier lists its requirements in three categories — skills training, business, and elective — with the number of courses you need to complete in each shown at the top of the column (for example, “choose 4”). Courses you’ve already completed are marked with a green checkmark; recommended courses are labeled accordingly.

skinstudy
dermalogica PRO

home book now library pathway instructor dashboard dermalogica PRO Sarab Samarah

my education pathway - licensed expert

< back | my dashboard > my education pathway

my transcript
employees' status
my badges
my recommended pathway

achievement in progress: expert
complete all requirements

remember to checkout recommended courses in booking

choose 4 skills training	choose 2 business	choose 2 elective
• lumifusion (recommended) • pro bright (recommended) • pro calm (recommended) • pro clear (recommended) • pro dermaplaning certification (recommended) ✓ pro firm ✓ pro microneedling certification (recommended) • pro power peel (recommended) • pro skin fundamentals (recommended) • pro skin treatment (recommended) • hand & stone core training • massage heights core training • lavida massage core training • hand & stone pro dermaplaning certification	• building the customer basket - online (recommended) • confidently recommend skincare - online (recommended) • effectively open your business - online (recommended) • maximizing growth and profitability - online (recommended) • medspa: occupational considerations • successfully promoting your business - online (recommended) • CLEAR: elevating customer experience - online (recommended)	• clear start - online (recommended) • discover dermalogica's newest innovation + service - in person (recommended) • virtual innovation - d streaming (recommended) ✓ medspa: integrating your backbar - online • meet pro pen - d streaming (recommended) • pro retinol (recommended) • touch therapy: gua sha - online (recommended) • touch therapy: lymphatic clearing - online (recommended) • touch therapy: neck and shoulders - online (recommended) • light energy masque (recommended) • dermalogica pro services (recommended) • medspa: meet pro pen - d streaming

Achievement in progress: each tier is organized into skills training, business, and elective requirements.

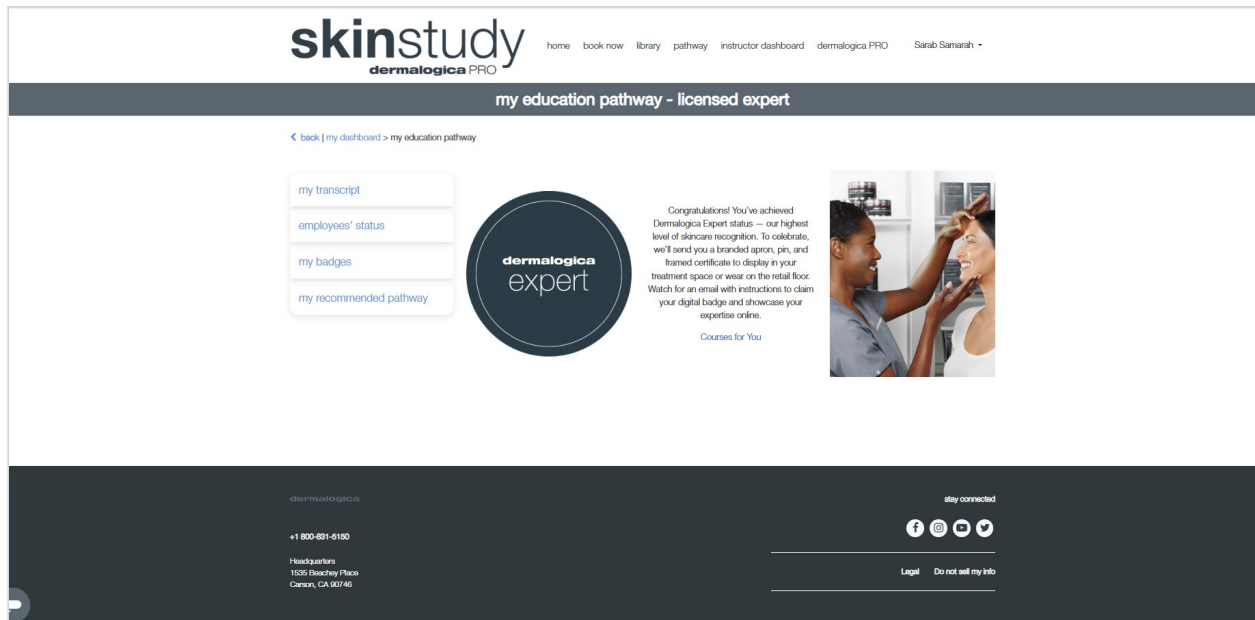
Note

This category-based layout (skills training / business / elective) replaces the earlier “Option 1, 2, 3” format. Use remember to checkout and recommended courses in

booking, in the top-right of this page, as shortcuts back to your cart or the class calendar.

Achieving Expert status

Once you complete every requirement, SkinStudy confirms your achievement and outlines what happens next.



Congratulations messaging shown after reaching Dermalogica Expert status.

At Expert status, Dermalogica sends a branded apron, pin, and framed certificate for your treatment space, plus instructions by email to claim your digital badge so you can showcase your credential online.

My Transcript

Click my transcript, in the left-hand menu of the pathway page, to view or download your full education history — every workshop and course, your status (Confirmed or Completed), completion date, and hours earned.

dermalogica PRO®

Student

Email Address:

All Workshops/Certificates

Workshop Name	User Status	First Access Date	Completion Date	Hours Earned	LMS Hours
d.n.a. online: discovering top sellers (jun-sept 2	Confirmed				0.00
dermalogica pro services online: elevating your bu	Confirmed				0.00
livestream innovation event	Confirmed				1.00
pro microneedling part 1 online	Confirmed				0.00
pro nanoinfusion online	Confirmed				0.00
pro pen on-demand	Confirmed				0.00
pro restore on-demand	Confirmed				0.00
touch therapy: lymphatic clearing online	Confirmed				0.00
touch therapy: stress relief scalp online	Confirmed				0.00
touch therapy: targeted neck and shoulder online	Confirmed				0.00
touch therapy: gua sha online	Completed		03/19/2023 5:00:00 PM PDT	0.00	0.00
d.n.a. online: achieving professional results (jun	Completed		12/19/2022 4:00:00 PM PST	0.00	0.00
touch therapy: pressure point online	Completed		08/17/2022 5:00:00 PM PDT	0.00	0.00
d.n.a. online: navigating targeted systems	Completed		12/13/2021 7:33:08 AM PST	0.00	3.00

My Transcript lists every workshop and course with completion date and hours earned.

My Badges

Click my badges to see every credential available on SkinStudy in one grid. Earned badges display in full color; badges you haven't unlocked yet appear muted. The three large tier badges at the bottom — certified, specialist, and expert — mark your overall pathway status.

my badges

[← back](#) | [my dashboard](#) > [my education pathway](#) > [my badges](#)



My Badges — earned credentials appear in color; locked badges appear muted.

My Recommended Pathway

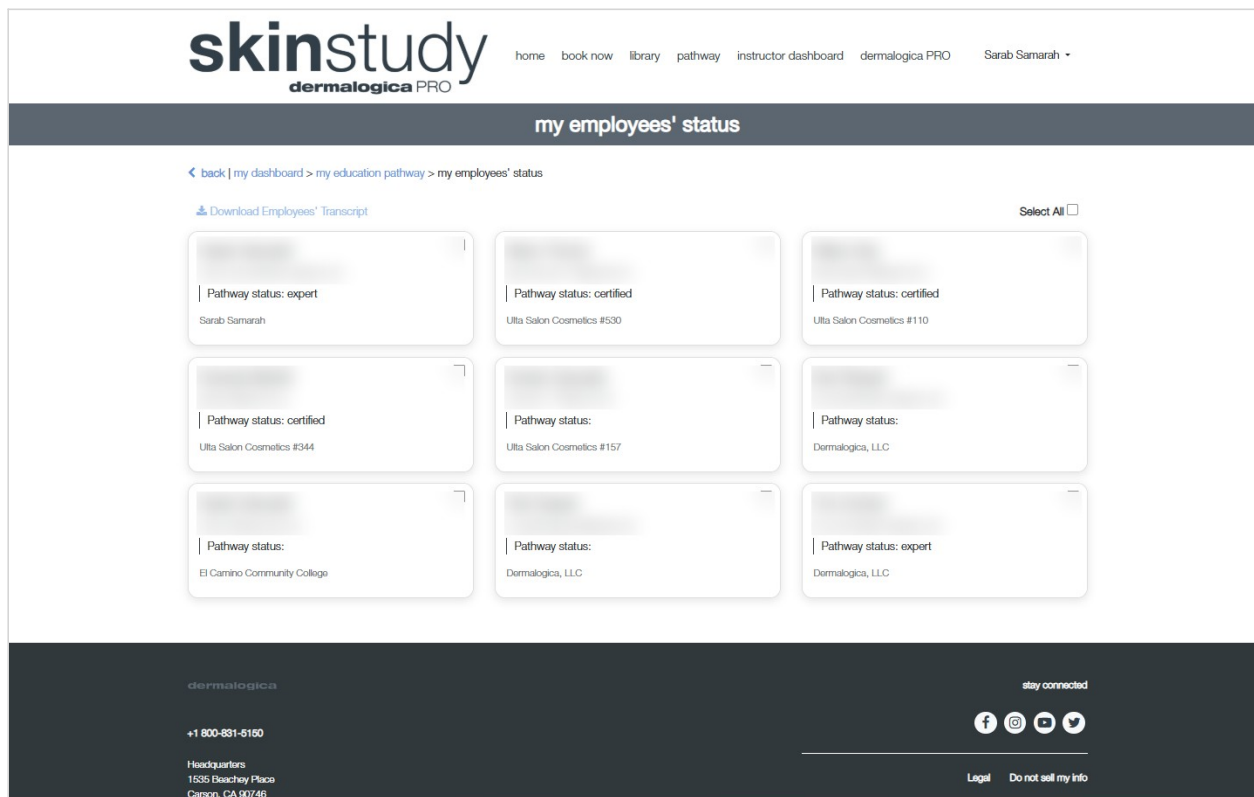
Click my recommended pathway for a personalized list of the courses SkinStudy suggests next, based on your role, current tier, and completed coursework.

7. Managing Your Team

If you're a location manager or employer admin, SkinStudy also gives you visibility into your team's training.

Employees' Status

10. Click pathway in the navigation bar.
11. In the left-hand menu, click employees' status.



My Employees' Status shows each team member's pathway progress. (Names and emails blurred here for privacy.)

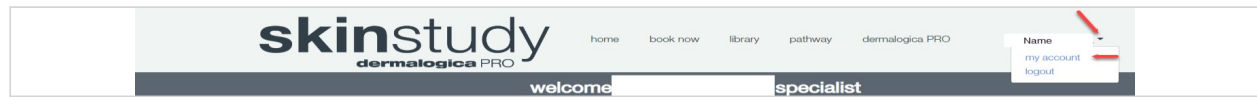
Each card shows a team member's name, email, and current pathway status — certified, specialist, or expert, left blank if they haven't started. Check the box on individual cards, or use Select All, then click Download Employees' Transcript to export training records for your whole team.

Instructor Dashboard

Approved instructors and facilitators use instructor dashboard, in the main navigation bar, to manage class rosters and attendance for the sessions they teach. If you deliver SkinStudy workshops and don't see this option, contact your account manager to request access.

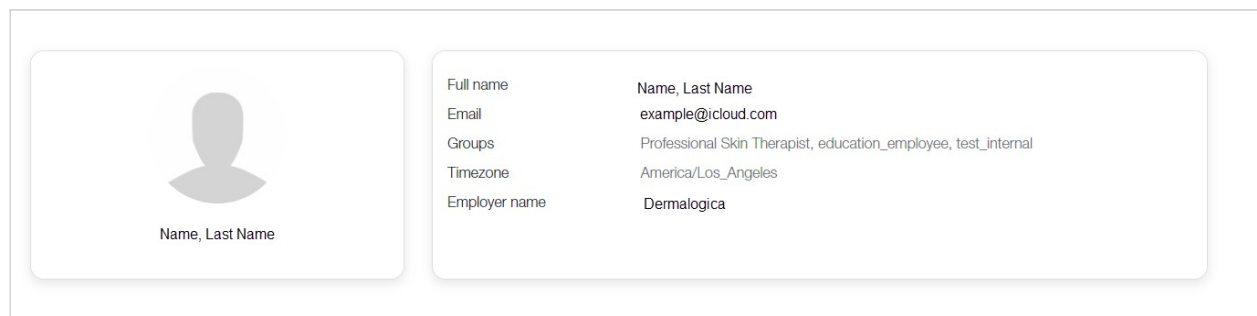
8. My Account & Profile

12. Click the down arrow beside your name, in the far top-right corner of any SkinStudy page.
13. Select my account.



Click the arrow beside your name, then select “my account.”

Your account page displays your full name, email address, groups (your role/permission tags), time zone, and employer name.



My Account displays your name, email, groups, time zone, and employer.

9. Frequently Asked Questions

How do I get to SkinStudy?

Log into pro.dermalogica.com, click log into dashboard, then select SkinStudy.

Where do I find my booked classes?

In-person and streamed classes are under my workshops on your dashboard; self-paced online courses are under online learning.

What if a class I want is full?

Click join waitlist instead of book workshop. You'll be notified if a spot opens.

What if I can't find a specific course in the calendar?

Call 1-888-292-5277 for education guidance.

How do I cancel a class I've booked?

Open the class from my workshops, click details, then select unenroll.

How do I confirm I'm on track for Expert status?

Open pathway and review the skills training, business, and elective columns — completed courses show a green checkmark.

How do I download my education history?

Open pathway, then click my transcript in the left-hand menu.

How do I check my team's training status?

Open pathway, then click employees' status in the left-hand menu.

10. Support & Contact

For education guidance, including help finding a specific course:

- Call 1-888-292-5277
- Email Registration Zendesk — registration@dermalogicapro.zendesk.com

For general Dermalogica support:

- Call +1 800-831-5150

Dermalogica Headquarters:

- 1535 Beachey Place, Carson, CA 90746

dermalogica — skin health expertise you can trust.